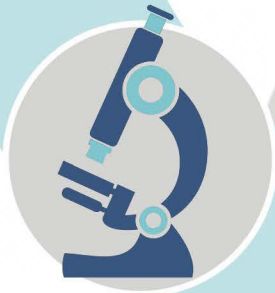


A BEST PRACTICE BUSINESS PROCESS

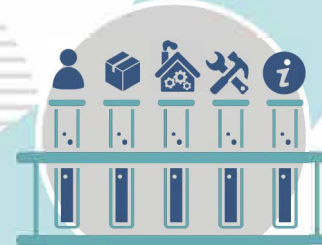
RELIABLE
(Produces target rate
without degradation)



BALANCED MEASURES
(Effectiveness & Efficiency)



EFFICIENT
(Produces target deliverables
without waste)



PRODUCTIVE
(People, Facilities,
Equipment,
Investment, & IT)

INTEGRATES SUPPLIERS
(Contribute Seamlessly)



INPUT

**A BEST
PRACTICE
BUSINESS
PROCESS**



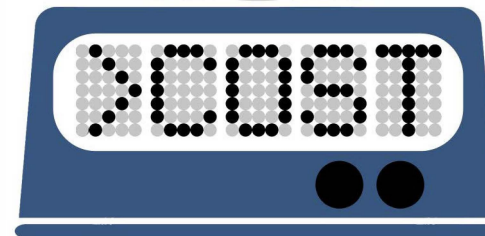
SYNCHRONIZED
(Gives customers what
they want when they
want it)

OUTPUT

**WINNING VALUE
PROPOSITION**
(Solves customers problem)



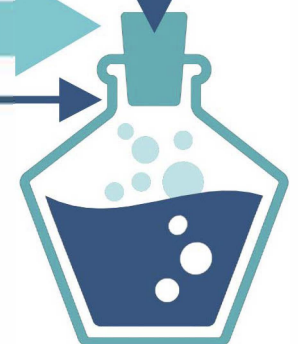
**COMPLIES
TO REGULATORY**
(Operates ethically
by the rules)



VALUABLE
(Value exceeds cost for the organization)



TIMELY
(Cycle time less than
customer lead-time)



EFFECTIVE
(Produces accurate and
complete deliverables)